

Inflight Chef Rewards - Loyalty Program

Terms and Conditions

1. Definitions and Scope

- "Member" refers to any individual or business entity registered in the Inflight Chef Rewards program.
- "Chef Miles" refers to the loyalty points earned under this program.
- "Eligible Purchase" refers to any completed and invoiced order placed with Inflight Chef Delight.
- These terms apply to all members, regardless of their country of residence, subject to applicable local laws and regulations.

2. Membership Eligibility To join the Inflight Chef Rewards program, the applicant must:

- Be a registered client of Inflight Chef Delight.
- Hold an active self-employed status or a valid business license at the time of enrollment.
- Provide accurate and up-to-date information upon registration.
- Maintain compliance with these terms throughout their participation in the program.

3. Program Operation

- Members earn Chef Miles for every Eligible Purchase.
- The accrual rate is 1 Chef Mile per 1€ spent.
- For foreign currencies, Chef Miles are calculated based on the euro equivalent of the transaction amount at the time of invoicing.
- Chef Miles have no cash value and cannot be transferred, sold, or exchanged except as specified under these terms.

4. Cashback Redemption

- 100 Chef Miles = €5 cashback.
- Members can request cashback once they accumulate a minimum of €20, equivalent to 400 Chef Miles.
- To request cashback, members must email accounting@inflightchefdelight.com, specifying their registered loyalty account email and the cashback amount requested.
- The cashback will be transferred to the member's bank account within 5 to 20 business days after request validation (profile must be "validated" in order to be able to receive cashback).

- Once cashback is successfully processed, the equivalent Chef Miles will be deducted from the member's balance.

5. Account and Balance Inquiry

- Members can request their current Chef Miles balance at any time via the following link: <https://hs.inflightchefdelight.com/check-chef-miles-balance>
- Members are responsible for reviewing their account statements and reporting any discrepancies within 30 days.

6. Duration and Termination

- Membership is granted for an indefinite period unless terminated by either party.
- Members may withdraw from the program at any time by sending a request to accounting@inflightchefdelight.com.
- Inflight Chef Delight reserves the right to suspend or terminate a membership if fraudulent activity, misuse, or non-compliance with these terms is detected.
- Inflight Chef Delight may also terminate the program at its discretion, providing reasonable notice to members.

7. Liability and Dispute Resolution

- Inflight Chef Delight is not responsible for any losses or damages arising from the use of the Chef Miles program unless caused by gross negligence or willful misconduct.
- Any disputes related to the program shall be resolved amicably. If no resolution is found, disputes shall be governed by the laws of [Country of Jurisdiction].
- Members acknowledge that participation in the program does not create any legal partnership, employment, or agency relationship with Inflight Chef Delight.

8. Amendments to the Terms

- By joining the Inflight Chef Rewards program, members accept these terms and any future modifications without reservation.
- Inflight Chef Delight reserves the right to modify these terms at any time, with reasonable notice provided to members.
- Continued participation in the program after changes are communicated constitutes acceptance of the revised terms.